



RESTORE  
PLC

2013 RESULTS PRESENTATION

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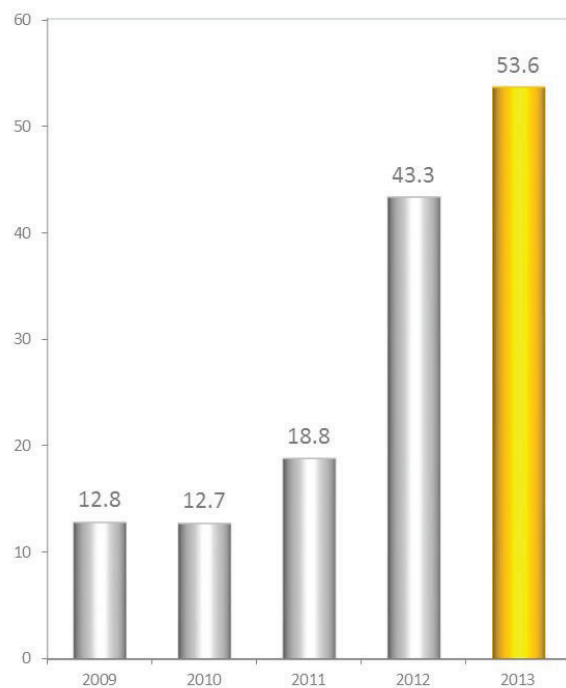
# Highlights

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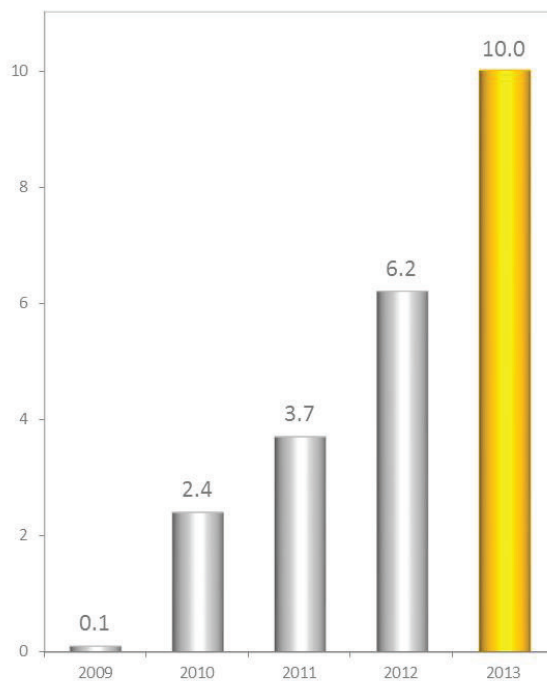
- Revenue up 24%
- Adjusted PBT up 61%
- Adjusted EPS up 42%
- Dividend up 27%
- 3 acquisitions: 2 successful integrations, 1 exciting new business stream
- Significant change in shareholder base with Geraldton exit
- New banking facility

# 5-year Performance

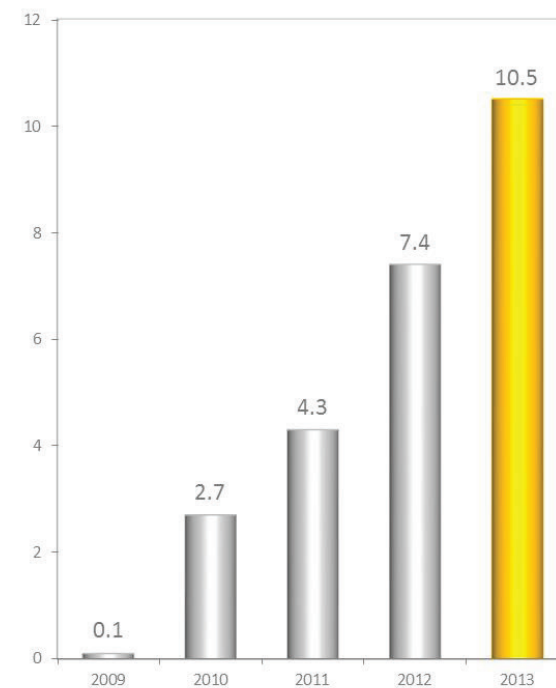
## Revenue (£m)



## Adjusted profit before tax (£m)



## Adjusted earnings per share (p)



# Overview of Operations

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- Document Management division



One of the market leaders in UK record management



Nationwide secure shredding and recycling



Scanning

- Relocations division



The market leader in UK office relocation with national coverage



IT Asset Disposal and recycling



IT relocation



## FINANCIAL REVIEW

# Financial Summary

|                                  | 2013 | 2012 | % Change |
|----------------------------------|------|------|----------|
| Revenue (£m)                     | 53.6 | 43.3 | 24%      |
| Adjusted EBITDA (£m) *           | 12.1 | 7.9  | 53%      |
| Adjusted operating profit (£m) * | 10.9 | 7.1  | 54%      |
| Adjusted PBT (£m) *              | 10.0 | 6.2  | 61%      |
| Adjusted EPS (p) **              | 10.5 | 7.4  | 42%      |
| Dividend per share (p)           | 1.9  | 1.5  | 27%      |
| Net Debt                         | 16.0 | 17.8 | (10%)    |

\* Before discontinued operations, amortisation of intangible assets, exceptional items (including exceptional finance costs), share based payments charge and other finance costs

\*\* Calculated based on the average shares in issue and a standard tax charge

# Document Management

|                                        | Revenue (£m) | Adjusted operating profit (£m) | Margin %   |
|----------------------------------------|--------------|--------------------------------|------------|
| <b>2012</b>                            | <b>21.0</b>  | <b>7.5</b>                     | <b>36%</b> |
| Acquisitions                           | 6.7          | 1.7                            |            |
| Organic Growth                         | 0.9          | 0.5                            |            |
| Cost savings in acquired RM businesses |              | 0.8                            |            |
| Scanning                               | (0.9)        | (0.3)                          |            |
| <b>2013</b>                            | <b>27.7</b>  | <b>10.3</b>                    | <b>37%</b> |
| Change                                 | +32%         | +37%                           | +100bps    |

# Relocations

|                          | Revenue (£m) | Adjusted operating profit (£m) | Margin %  |
|--------------------------|--------------|--------------------------------|-----------|
| <b>2012</b>              | <b>22.3</b>  | <b>1.2</b>                     | <b>5%</b> |
| Acquisitions             | 3.5          | 0.4                            |           |
| Organic Growth           | 0.1          | 0.0                            |           |
| Gross margin improvement |              | 0.3                            |           |
| Overhead reductions      |              | 0.3                            |           |
| <b>2013</b>              | <b>25.9</b>  | <b>2.2</b>                     | <b>8%</b> |
| Change                   | +16%         | +83%                           | +300bps   |



# Summary Cash Flow

|                                  | 2013 £m     | 2012 £m      |
|----------------------------------|-------------|--------------|
| Adjusted EBITDA                  | 12.1        | 7.9          |
| Exceptional costs                | (3.4)       | (3.0)        |
| <b>EBITDA after exceptionals</b> | <b>8.7</b>  | <b>4.9</b>   |
| Working capital                  | 1.5         | (5.0)        |
| <b>Net cash from operations</b>  | <b>10.2</b> | <b>(0.1)</b> |
| Capex                            | (3.7)       | (1.9)        |
| Interest/Tax                     | (1.5)       | (1.3)        |
| Acquisitions/Disposals           | (8.7)       | (12.6)       |
| Proceeds from share issues       | 7.0         | 11.2         |
| Dividends                        | (1.3)       | (0.9)        |
| Other (finance leases)           | (0.2)       | (0.6)        |
| <b>Net cash flow</b>             | <b>1.8</b>  | <b>(6.2)</b> |
| Opening net debt                 | 17.8        | 11.6         |
| Closing net debt                 | 16.0        | 17.8         |

# Capex

|                            | 2013<br>£m |
|----------------------------|------------|
| File and Data uplift       | 0.8        |
| IT system upgrade          | 0.6        |
| Monkton Farleigh – D19     | 0.7        |
| Growth Capex – New Racking | 0.8        |
| Growth Capex – Shredding   | 0.4        |
| Maintenance Capex          | 0.4        |
| TOTAL                      | 3.7        |

# Balance Sheet

|                                     | 2013<br>£m |               | 2012<br>£m |               |
|-------------------------------------|------------|---------------|------------|---------------|
| <b>Non-current assets</b>           |            | <b>64.5</b>   |            | <b>52.8</b>   |
| Trade and other current assets      | 17.9       |               | 17.6       |               |
| Cash and cash equivalents           | 3.9        |               | 2.7        |               |
| <b>Current Assets</b>               |            | <b>21.8</b>   |            | <b>20.3</b>   |
| Trade and other current liabilities | (15.6)     |               | (13.0)     |               |
| Financial liabilities – borrowings  | (6.0)      |               | (6.4)      |               |
| <b>Current liabilities</b>          |            | <b>(21.6)</b> |            | <b>(19.4)</b> |
| Financial liabilities – borrowings  | (10.0)     |               | (10.1)     |               |
| Deferred tax and provisions         | (7.6)      |               | (7.3)      |               |
| <b>Non-current liabilities</b>      |            | <b>(17.6)</b> |            | <b>(17.4)</b> |
| <b>Net assets</b>                   |            | <b>47.1</b>   |            | <b>36.3</b>   |
| <b>Shareholders equity</b>          |            | <b>47.1</b>   |            | <b>36.3</b>   |

# Debt Facilities

|                       | 2013<br>£m  | Headroom<br>£m |
|-----------------------|-------------|----------------|
| Cash                  | 3.6         | 5.1            |
| Term loan             | (12.7)      | 0.0            |
| RCF                   | (3.0)       | 0.0            |
| CID facility          | (3.9)       | 1.4            |
| <b>Total net debt</b> | <b>16.0</b> | <b>6.5</b>     |

- New £30m RCF agreed post year end. A further £7.5m accordion available
- 5 year framework agreement
- Margin reduction of over 100 bps
- Flexible facility going forward to match strategy

# Analysis of Exceptional Costs

|                                    | 2013<br>£m |
|------------------------------------|------------|
| Acquisition Costs                  | 0.2        |
| Box relocation costs               | 0.7        |
| Restructuring and redundancy costs | 1.4        |
| Bad debt                           | 0.9        |
| Other                              | 0.2        |
| TOTAL                              | 3.4        |

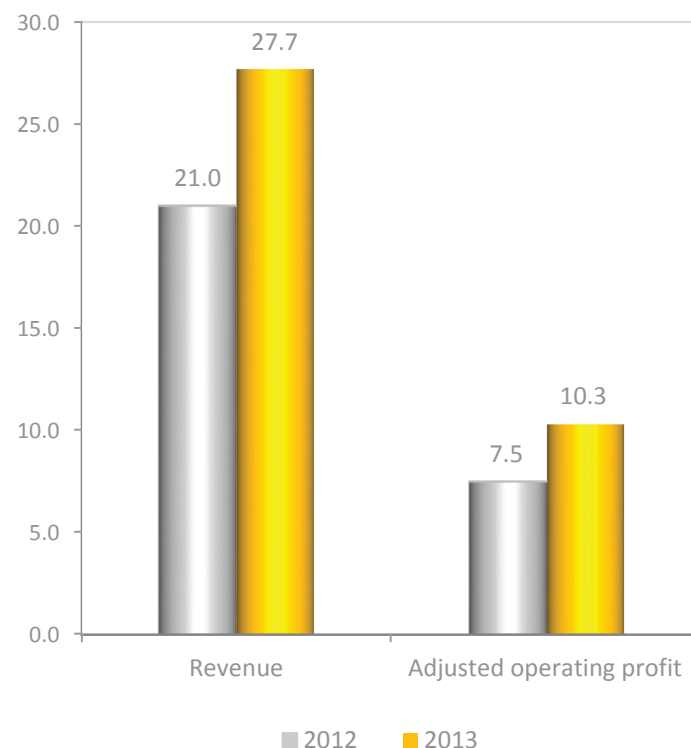


## OPERATIONAL REVIEW

# Document Management Division

- Records Management continues to drive forward
- RM organic growth >6% before new business
- Additional space created (currently at 92% of storage capacity)
- Successful integration of File & Data and Atix
- Rapid growth at Restore Shred
- Restore Scan still quiet

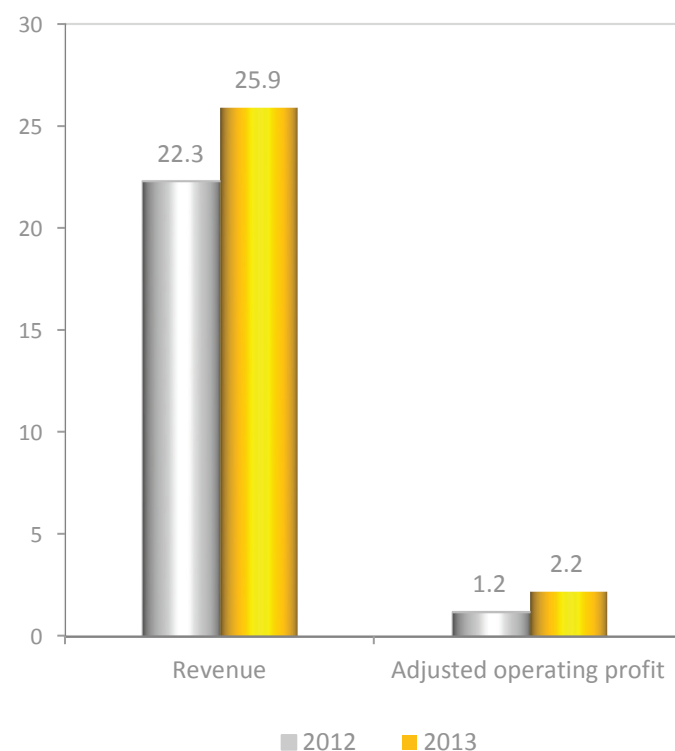
Document Management Division  
Revenue and Adjusted operating profit  
£'m



# Relocations Division

- Harrow Green revenue up
- Harrow Green net margins up
- Office relocation market starting to pick up
- Working more closely with Relocom
- Restore IT Efficient is a solid growth platform

Relocations Division  
Revenue and Adjusted operating profit  
£'m





- Decentralised operations with central customer database
- “Deepening” and “Broadening”
- Services with similar channel to market
- Recurring revenues
- Customers unlikely to switch suppliers
- Typically involves significant off-site activity, unlike mainstream facilities management
- Increasing presence in recycling

- Core Records Management business is robust and growing
- Harrow Green cost base sorted and market conditions improving
- Significant growth being sustained in Restore Shred
- Exciting opportunities in Restore IT Efficient
- Centralised customer database is working
- Continuing opportunities for growth by acquisition

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