

About us

Restore plc provide office support services to businesses the length and breadth of the UK, covering both public and private sectors.

Here at Restore we understand UK offices and our customers. We endeavour to provide first-class customer service alongside high levels of security to help you run your business as smoothly and efficiently as possible with complete peace of mind.

As a group we can provide safe and secure services in:

- Document storage
- Document shredding
- Document scanning and workflow automation
- Workplace and technology relocation
- Secure recycling of IT equipment and consumables



At Restore plc we aim for high standards in everything we do. Whether it's in the services we provide, the way in which we provide them, contributions we make to our local communities and the environment or encouraging our staff to do the same, we take our responsibilities seriously. Energy conservation, waste management and the prevention of pollution are key considerations within our operations.

We also aim to support customers by helping them to:

Improve access to important documents

Make more efficient use of office space and public service facilities by storing documents in remote premises

Reduce their carbon footprint and increase recycling

Contribute to charitable causes through donations of furniture, IT equipment and payments in lieu of cash-back programmes

Services we offer



Records

- 20m boxes, 2m tapes and 43m files held in over 80 Data Centres
- Documents handled by security-cleared staff
- Boxes are transported on vehicles with the latest anti-theft technology, tracked by GPS, to local storage sites
- Storage facilities have access control systems and security measures, under 24-hour CCTV surveillance
- Each box and file is barcoded and indexed for easy customer recall on a one hour or next working day return
- Flexible information management software allows customers to manage, track and monitor activity of any item stored, from deposit, through to invoicing and secure destruction
- Heritage storage in ultra-secure storage bunkers



Digital

- Digital information management
- Digital mailroom, call centre/ business process outsourcing services, application processing and electronic data management
- Bulk volume scanning, data capture and data extraction
- Medical record scanning, including Radiograph/X-Ray
- Insurance claim processing
- Invoice and application processing
- Microfilm roll and aperture card scanning
- Microfiche, slide-film, film and negative film scanning
- Book, delicate and bound materials
- Instant document access with secure document portals



Datashred

- Ad-hoc and regular shredding service
- Secure destruction of confidential paper, hard drive, media, WEEE, textiles and branded goods with a range of consoles to suit your shredding requirements
- Documents shredded on-site before leaving your premises or off-site at our secure destruction centre
- Destruction and shredding services meet all the necessary compliance requirements for GDPR, the WEEE Directive and Landfill
- ISO 9001, 14001 and 27001 and Service mark accredited
- 100% paper waste recycled and a 'zero waste to landfill' policy
- All staff security checked to BS7858 standard
- Shredding and destruction throughout mainland Britain and Northern Ireland
- 24/7 access to your account through our Customer Portal.



Relocation

- Office and business relocation for all sectors by our teams of highly skilled moving experts, anywhere in the UK
- Specialist moves including Libraries, Museums, Hospitals and Laboratories
- Further services include moves and changes, move management and space planning, furniture reuse, donation and recycling, crate hire and storage
- Residential moving service, internationally and within the UK



Technology

- The complete set of services for your IT assets, optimising and managing hardware throughout its lifecycle
- Secure disposal of assets, on or off-site. Physical destruction includes punching, shredding or degaussing
- IT relocation services for companies of any size including receipt of assets, asset tagging and deployment to desk
- Advanced asset management services, allowing you to gain a better understanding of your IT assets
- Certified to the highest standards, including an ADISA Pass with Distinction with Honours
- Recycling services including printer cartridge collection and a strict 'zero waste to landfill' policy

Some of our clients

Amazon
BBC
The British Library
British Transport Police
Bristol City Council
BUPA
Cartier
Canadian High Commission
Capita
CarillionArney

Clifford Chance
Deliveroo
Financial Conduct Authority
gear4music
Grant Thornton
H&M/COS
Hammerson plc
Irwin Mitchell
Jaguar Land Rover
JLL

JP Morgan
Kennedys Law
Lancaster University
Legal & General
Mulberry
Manchester City Council
NHS Greater Glasgow and Clyde
Net-a-Porter
Northern Trust
North Lanarkshire Council

Northern Power Grid
Norton Rose Fulbright
Oracle
Perth & Kinross Council
PwC
Royal Bank of Canada
Scottish Government
Scottish Police Authority
Slaughter & May
Sony
South Tyneside NHS

STV
Southwark County Council
Tiffany
UBS
University College London
Hospitals
US Embassy
Wakefield Council
West Midlands Police
Zurich Insurance